Tribal Lifeline

Customers living on federally recognized Tribal Lands* can receive up to $34.25 off phone or Internet service.

Lifeline is a federal program that helps lower the cost of your monthly phone or Internet bill.

ELIGIBILITY
You may qualify for a discount if you live on federally recognized Tribal lands* AND can provide proof for any ONE of the following:

• Your income is at or below 135% of the federal poverty guidelines, OR
• You participate in any ONE of these government benefit programs:
  • Supplemental Nutrition Assistance Program (SNAP)
  • Medicaid
  • Federal Public Housing Assistance (FPHA)
  • Veterans Pension and Survivors Benefit
  • Supplemental Security Income (SSI)
  • Bureau of Indian Affairs General Assistance
  • Tribal Head Start (income based)
  • Tribal Temporary Assistance for Needy Families (Tribal TANF)
  • Food Distribution Program on Indian Reservations Assistance

WHAT IS A HOUSEHOLD?
You can have multiple households at one address, for example:

• Four adult family members that live at the same address, but do not share income and expenses, may each have their own Lifeline benefit.
• If you share housing with someone who already receives Lifeline, complete the Household Worksheet that is available on our website, or through your phone or internet company.

THREE WAYS TO APPLY

APPLY ONLINE Find the online application at CheckLifeline.org.


CONTACT A PHONE OR INTERNET COMPANY
Find a company that provides Lifeline at www.LifelineSupport.org.
Click Companies Near Me.

HOW TO SHOW YOU ARE ELIGIBLE
You may need to show proof that you qualify for Lifeline, such as:

• A copy of pay stub or tax return to prove your income is at or below 135% of the federal poverty guidelines, OR
• A copy of your award letter

TIPS FOR APPLICANTS ON TRIBAL LANDS

• Check the “Tribal Lands” Box.
• Provide a Tribal ID Number if a SSN is unavailable.
• Your Lifeline company can help determine whether your address is on Tribal lands.
• Ask your service provider about Tribal Link-Up. You may be able to get up to $100 toward your connection to home service.

NOTE: An applicant living at a residence without an identifiable address will be asked to provide Geo-coordinates for the physical location. If you don’t have this information, you can provide USAC a map that identifies the location of the residence, landmarks, and distances.

LIFELINE SUPPORT CENTER
(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK
LifelineSupport@usac.org | www.LifelineSupport.org

* Lifeline’s Tribal Lands is defined in 47 CFR §54.400 (e).
Lifeline

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HOW TO KEEP YOUR BENEFIT

USE IT OR LOSE IT
If your mobile phone or Internet is free, use it at least once every 30 days to keep the benefit.

RECERTIFICATION
Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

We will send you a letter asking you to renew your benefit ONLY if we are unable to confirm you are still eligible.

What to do if asked to renew:
• Call (855) 359-4299 OR
• Complete the form online at CheckLifeline.org OR
• Complete the Renewal form and mail it to:
  Lifeline Support Center
  P.O. Box 7081
  London, KY 40742

You may check your Lifeline Benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.

TRANSFER YOUR BENEFIT
You may change the phone or internet company registered with Lifeline at any time.

To do so:
• Talk to your new company to make the switch—some companies may have transfer costs.
• Reapply to Lifeline to confirm you are still eligible.
• Search for a phone or internet company at www.LifelineSupport.org.
  Click Companies Near Me.

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Contact your phone or internet company about your phone, Internet service, or bill.

Universal Service Administrative Co.

USAC is an independent not-for-profit designated by the FCC.