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17. This instant history record covers the following  
time period:

18. What specific events occurred during this time period?  
Please be descriptive.

19. What factors influenced your decision to make changes in the  
above described activities?

20. What specific steps were taken to implement the changes?

21. Who was involved in the planning and implementation of the  
changes?

22. What are the results of the changes made in the above  
described activities?

23. What are the results of the changes made in the above  
described activities?

24. What are the results of the changes made in the above  
described activities?

25. What are the results of the changes made in the above  
described activities?